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PATENT
-03234 (16356.659)
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j1017 U.S. PTO
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Examiner: N/A

Group Art Unit: N/A

For: COMPUTER SYSTEM WARRANTY
UPGRADE METHOD AND
APPARATUS

Commissioner For Patents
BOX PATENT APPLICATION
Washington, DC 20231

Pursuant to the provisions of 37 C.F.R. § 1.97, Applicant hereby makes of record the references set forth in the attached modified form PTO-1449. No inference should be made that the cited references are in fact material, are in fact prior art, or that no better art exists. The cited patents are listed in numerical order and not in any order based on their pertinence.

It is requested that the Examiner fully consider the cited references and that they be cited on the front of any patent issuing from this application.

Copies of the cited references are attached.

An early action on the merits is respectfully requested.

Respectfully submitted,

Mark C. Kalen

Mark P. Kahler
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Dated: 10/15/07

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Form PTO-1449U.S. DEPARTMENT OF COMMERCE
PATENT AND TRADEMARK OFFICEATTY. DOCKET NO.
16356.659 (DC-03234)SERIAL NO.
Unknown**INFORMATION DISCLOSURE STATEMENT**
(Use several sheets if necessary)APPLICANT
Cynthia M Merkin, et al.FILING DATE
HerewithGROUP
Unknown11017 U.S. PTO
09/977736

U.S. PATENT DOCUMENTS

EXAMINER'S INITIAL		DOCUMENT NUMBER							DATE	NAME	CLASS	Subclass	FILING DATE IF APPROPRIATE
	AA	5	0	1	6	1	7	1	05/14/91	Connolly et al.			
	AB	5	2	7	4	8	3	0	12/28/93	Asano			
	AC	6	0	0	3	8	0	8	12/21/99	Nguyen et al.			
	AD	6	1	2	5	3	1	2	09/26/00	Nguyen et al.			
	AE	6	1	6	3	6	9	3	12/19/00	Rydbeck			
	AF	6	1	0	2	0	4	8	01/30/01	Osborn et al.			
	AG	6	2	0	8	8	5	3	03/27/01	Lo Vasco et al.			
	AH	6	2	4	0	2	8	6	05/29/01	Rydbeck			
	AI												
	AJ												
	AK												
	AL												
	AM												
	AN												

OTHER PRIOR ART (Including Author, Title, Date, Pertinent Pages, Etc.).

	AO	
	AP	
	AQ	
	AR	

EXAMINER

DATE CONSIDERED

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.